



# SOAP Context

## Adobe Campaign Connector

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# SOAP Context

List of all attributes found in the SOAP context.

Element	Attribute	Description
<b>rtEvent</b>	type	The name of the localized email template using the preferred language of the staff or the client, depending on the email being sent.(i.e. booxi_ConfirmRdv_EN).
	wishedChannel	Communication channel. Only email is supported at the moment. <ul style="list-style-type: none"> <li>• <b>0:</b> email</li> <li>• <b>1:</b> SMS</li> <li>• <b>2:</b> push notification</li> </ul>
	email	The recipient of the email.
	externalId	The Booxi booking ID.
<b>rtEvent.ctx</b>		SOAP context. <b>All elements listed below are found within <b>rtEvent.ctx</b></b>
<b>rtxEvent.ctx.booking</b>	confirmationNumber	The unique confirmation number of this booking.
	merchantId	A Booxi internal ID corresponding to the business.
	bookingMethod	<ul style="list-style-type: none"> <li>• <b>Appointment</b></li> <li>• <b>GroupReservation</b></li> <li>• <b>Rental</b></li> </ul>
	status	The status of the booking: <ul style="list-style-type: none"> <li>• <b>PendingStaffApproval</b> The booking is waiting for the staff to complete and confirm the booking.</li> <li>• <b>PendingClientApproval</b> The booking is waiting for the client to confirm their attendance.</li> <li>• <b>Approved</b> The booking has been approved. Use client.presence to track if the client has arrived or not.</li> <li>• <b>Cancelled</b> The booking has been cancelled</li> </ul>

	isCompleted	Has it been completed or not?
	isScheduled	If this booking has reserved a timespan or not. Will only be false for appointments taken online with a service that does not show its availability or if the appointment has no staff selected yet.
	staffId	A Booxi internal ID corresponding to the staff.
	location	Location the service is provided at: <ul style="list-style-type: none"> <li>• <b>Business</b></li> <li>• <b>Home</b></li> <li>• <b>Phone</b></li> <li>• <b>VideoConference</b></li> <li>• <b>Custom</b></li> </ul>
	locationText	Description of the location. Only for <b>Phone, VideoConference</b> and <b>Custom</b> location
	clientCount	The number of clients in this booking: <ul style="list-style-type: none"> <li>• For an Appointment, the value is usually 1. However, it can be edited if one of the services of the appointment has per person pricing.</li> <li>• For a GroupReservation, this value matches the number of attendees.</li> </ul>
	clientCommunication	If messages should be sent or not to the clients for the last operation on this booking. <ul style="list-style-type: none"> <li>• <b>DoNotSend</b> Should not send any message to the client or attendee of this booking</li> <li>• <b>ClientOnly</b> Should only send messages to the client of the booking.</li> <li>• <b>ClientAndAttendees</b> Should send messages to both the client and the attendees of this booking.</li> </ul>
	quickNote	A text note that only the merchant can see. Only for appointments.
	staffVideoConferenceUrl	When the location is <b>VideoConference</b> , the URL that the staff should use to join

		the video conference. This value is only available for merchants that have the feature enabled.
	createdOn	When this booking was first created.
	createdBy	What was the source of the creation or last modification of an object <ul style="list-style-type: none"> <li>• <b>Staff</b></li> <li>• <b>Client</b></li> </ul>
	modifiedOn	When this booking was last modified.
	modifiedBy	What was the source of the creation or last modification of an object <ul style="list-style-type: none"> <li>• <b>Staff</b></li> <li>• <b>Client</b></li> </ul>
...booking.totalClientTimespan	start	The starting timestamp of the event, for the client, in RFC3339 format.
	end	The ending timestamp of the event, for the client, in RFC3339 format.
	duration	The total duration of the booking, for the client.
...booking.totalStaffTimespan	start	The starting timestamp of the event, for the staff, in RFC3339 format.
	end	The ending timestamp of the event, for the staff, in RFC3339 format.
	duration	The total duration of the booking, for the staff.
...booking.items		The list of the services being provided.
...booking.items.item	serviceld	A Booxi internal ID corresponding to the service.
	serviceName	The name of the booked service.
...booking.items.item.price		The asking price for a service.
	visibility	How the price should be displayed to the clients. <ul style="list-style-type: none"> <li>• <b>Show</b> Display all the price information.</li> <li>• <b>Hidden</b> Do not display any price information or message.</li> </ul>

		<ul style="list-style-type: none"> <li>• <b>AskOnly</b> Display a message that the price information is available on demand.</li> </ul>
	amount	The base price, as a decimal string. Zero when not applicable.
	amountPerPerson	The price for each person in the booking, as a decimal string. Zero when not applicable.
	amountPerHour	The price for each hour of the booking, as a decimal string. Zero when not applicable.
	isStartingAt	If the given amount is the minimum price or not.
	tax	How the price manages taxes <ul style="list-style-type: none"> <li>• <b>None</b> The price does not consider taxes.</li> <li>• <b>Included</b> The price amounts include the tax.</li> <li>• <b>Excluded</b> The price amounts do not include the tax.</li> </ul>
<b>...booking.items.item.reservedClientTimespan</b>	start	The starting timestamp of the event, for the client, in RFC3339 format.
	end	The ending timestamp of the event, for the client, in RFC3339 format.
	duration	The total duration of the booking, for the client.
<b>...booking.items.item.reservedStaffTimespan</b>	start	The starting timestamp of the event, for the staff, in RFC3339 format.
	end	The ending timestamp of the event, for the staff, in RFC3339 format.
	duration	The total duration of the booking, for the staff.
<b>...booking.items.item.surveyResponse</b>	surveyId	The ID of the survey. Note that the survey id can change between requests.
<b>...booking.items.item.surveyResponse.answers</b>		The list of answers for the associated

		survey. The answers are in the same order as the survey.
<b>...booking.items.item.surveyResponse.answers.answer</b>		The answer to a survey question.
	name	The name of the question in the survey this answer is for.
	answer	The answer to the question. Can be empty if the question is not required.
<b>...booking.client</b>		<p>The information of the client this booking is for.</p> <ul style="list-style-type: none"> <li>For GroupReservation, this represents the requesting client. If he is also attending the reservation, he will also be listed in attendees with the same information.</li> <li>The client information is preserved with the Booking and might be slightly different than the one found in the Client object.</li> </ul>
	firstName	The first name of the client, as seen in this booking
	lastName	The last name of the client, as seen in this booking.
	email	The email of the client, as seen in this booking.
	homePhoneNumber	The home phone number of the client, as seen in this booking.
	mobilePhoneNumber	The mobile phone number of the client, as seen in this booking.
	presence	<p>What presence state the client is in</p> <ul style="list-style-type: none"> <li><b>Expecting</b></li> <li><b>Arrived</b></li> <li><b>NoShow</b></li> </ul>
	reminderByEmail	If the client has requested to receive reminders by email.
	reminderBySMS	If the client has requested to receive reminders by SMS.
	hasRequestedStaff	If the client has explicitly requested the staff by name.

	videoConferenceUrl	When the location is <b>VideoConference</b> , the URL that the client should use to join the video conference. This value is only available for merchants that have the feature enabled.
<b>...booking.client.trackingPage</b>  ex. <trackingPage canConfirm="true" CanModify="true" canCancel="true" viewUrl="https://site.booxi.eu/html/trackingpage.html?..."/>		The information about the tracking page of a client/attendee. <b>A client/attendee will not have a tracking page if no email is provided.</b>
	viewUrl	The tracking page URL to view the booking. The URL should include what actions are permitted based on the appropriate/corresponding XML attributes <b>canModify</b> and/or <b>canCancel</b> .
	canConfirm	If the current client/attendee is allowed to confirm the booking.
	canModify	If the current client/attendee is allowed to modify the booking.
	canCancel	If the current client/attendee is allowed to cancel the booking.
<b>...booking.payment</b>		The payment information for this booking.
	subtotal	The total amount of this booking before taxes.
	total	The total amount of this booking.
	onlinePaymentStatus	The status of the active/last online payment for this Booking. <ul style="list-style-type: none"> <li>• None: No online payment is required for this booking.</li> <li>• Requested: An online payment is required for this booking.</li> <li>• Paid: The online payment has been collected.</li> </ul>
	onlinePaymentAmount	The amount that the client should pay online before the booking.
<b>...booking.payment.taxes</b>		The list of taxes that apply for this booking.
<b>...booking.payment.taxes.tax</b>	name	The name of this tax.

	rate	The rate of this tax.
	amount	The amount that will be charged for this tax.
<b>rtEvent.ctx.merchant</b>	id	An internal Booxi Id representing the merchant.
	locationCode	The location or store code of this merchant in a third party system.
	name	The name of this merchant.
	timezoneTZ	The time zone that the merchant operates in. Using TZ database names.
	defaultLanguage	The default content language (ISO 639-3) of this merchant.
	currency	The currency that the merchant operates in.
	websiteUrl	The URL for the main website of this merchant. Optional.
	bookingUrl	An URL to book with this merchant via Booxi. Note that page is not accessible when the merchant is set offline.
	bookingTermsUrl	The URL of a page that describes the online booking terms of service. <a href="#">Optional.</a>
	bookingPrivacyUrl	The URL of a page that describes the online booking privacy. <a href="#">Optional.</a>
	description	The descriptions of this merchant.
	profileImageUrl	The URL to the merchant profile image. <a href="#">Optional.</a>
	ownerStaffId	The id of the owner staff profile of this merchant.
	email	The merchant email address. <a href="#">Optional.</a>
phoneNumber	The merchant phone number, in E164 format. <a href="#">Optional.</a>	
<b>...merchant.address</b>		A postal address.
	street	The civic number, street name and optional apartment number.



	city	The name of the city.
	state	The state or province code of the address. Currently only supported for CA/US. State codes use the second part of ISO 3166-2. Ex.: CA-ON becomes ON.
	postalCode	The postal code or zip code. Format varies per country.
	country	The country code in ISO 3166-1 alpha-2.
<b>...merchant.translations</b>		List of translations.
<b>...merchant.translations.translation</b>	language	The language (ISO 639-3) of this translation.
	bookingTermsUrl	The translated terms URL of this merchant. <a href="#">Optional</a> .
	bookingPrivacyUrl	The translated privacy URL of this merchant. <a href="#">Optional</a> .
	websiteUrl	The translated website URL of this merchant. <a href="#">Optional</a> .
	description	The translated description of this merchant. <a href="#">Optional</a> .
<b>rtEvent.ctx.services</b>		List of services.
<b>...services.service</b>		A service of the merchant that can be booked.
	id	The unique identifier of the service.
	categoryId	The id of the service category id that the service is part of. Services that are part of the default category will always have an categoryId of 0.
	bookingMethod	<ul style="list-style-type: none"> <li>• Appointment</li> <li>• GroupReservation</li> <li>• Rental</li> </ul>
	name	The name of this service.
	tags	A comma separated list of tags associated with this service.
	durationForClient	The duration, in minutes, of this service for a client.

	durationForStaff	The duration, in minutes, of this service for a staff.
	showDuration	If this service is configured to show its duration or not.
	location	The location where the service is to be performed <ul style="list-style-type: none"> <li>• Business</li> <li>• Home</li> <li>• Phone</li> <li>• VideoConference</li> <li>• Custom</li> </ul>
	locationText	A description of the location. Only available for <b>Phone</b> , <b>VideoConference</b> and <b>Custom</b> location.
	description	The description of this service. <a href="#">Optional</a> .
	instruction	The instruction for a client that has booked this service.
	profileImageUrl	The URL to the profile image of this service. <a href="#">Optional</a> .
	externalSurveyUrl	The URL to an external survey that the client should fill out before the booking. <a href="#">Optional</a> .
<b>...services.service.metadata</b>		A series of string key/value pairs that further describe this object. These properties hold custom information about the object that is not directly owned or used by Booxi. Metadata is commonly used to store merchant/partner specific data (like an third party id) to the object to help with custom integration.
<b>...services.service.metadata.entry</b>		A metadata entry.
	key	The entry's key
	value	The entry's content.
<b>...services.service.price</b>		The asking price for a service.
	visibility	How the price should be displayed to the clients. <ul style="list-style-type: none"> <li>• <b>Show</b> Display all the price</li> </ul>

		<p>information.</p> <ul style="list-style-type: none"> <li>• <b>Hidden</b> Do not display any price information or message.</li> <li>• <b>AskOnly</b> Display a message that the price information is available on demand.</li> </ul>
	amount	The base price, as a decimal string. Zero when not applicable.
	amountPerPerson	The price for each person in the booking, as a decimal string. Zero when not applicable.
	amountPerHour	The price for each hour of the booking, as a decimal string. Zero when not applicable.
	isStartingAt	If the given amount is the minimum price or not.
	tax	<p>How the price manages taxes.</p> <ul style="list-style-type: none"> <li>• <b>None</b> The price does not consider taxes.</li> <li>• <b>Included</b> The price amounts include the tax.</li> <li>• <b>Excluded</b> The price amounts do not include the tax.</li> </ul>
<b>...services.service.translations</b>		List of service translations.
<b>...services.service.translations.translation</b>		The relevant translations of this service for this event.
	language	The language (ISO 639-3) of this translation.
	name	The translated name of this service. <a href="#">Optional</a> .
	description	The translated description of this service. <a href="#">Optional</a> .
	instructions	The translated instruction of this service. <a href="#">Optional</a> .
<b>...serviceCategories</b>		List of service categories.

<b>...serviceCategories.category</b>		A service category that groups related services together.
	id	The unique identifier of this service category. The ID 0 is used to represent the default service category.
	name	The name of this service category.
	description	The description of this service category. <a href="#">Optional</a> .
	profileImageUrl	The URL to the profile image of this service. <a href="#">Optional</a> .
<b>...serviceCategories.category.translations</b>		List of category translations.
<b>...serviceCategories.category.translations.translation</b>		The relevant translations of this service category for this event.
	language	The language (ISO 639-3) of this translation.
	name	The translated name of this service category. <a href="#">Optional</a> .
	description	The translated description of this service category. <a href="#">Optional</a> .
<b>rtEvent.ctx.surveys</b>		List of surveys.
<b>...surveys.survey</b>		A survey of one or more questions.
	id	The identifier of the survey. Note that the survey id can change between requests.
<b>...surveys.survey.questions</b>		The list of questions of this survey.
<b>...surveys.survey.questions.question</b>		A survey question.
	name	The name of this question. The name uniquely identifies each question in this survey.
	title	The question itself.
	isRequired	If the question must be answered by the client.
<b>...surveys.survey.questions.question.translations</b>		
<b>...surveys.survey.questions.question.translations.translation</b>		The relevant translations of this survey question for this event.

	language	The language (ISO 639-3) of this translation.
	title	The translated title of this question. <a href="#">Optional</a> .
<b>rtEvent.ctx.resources</b>		List of resources.
<b>...resources.resource</b>		Resource is a physical object that has its own availability and that can be booked with an appointment.
	id	A Booxi internal ID corresponding to this resource.
	name	The name of this resource.
<b>...resources.resource.translations</b>		List of resource translations.
<b>...resources.resource.translations.translation</b>		The relevant translations of this resource for this event.
	language	The language (ISO 639-3) of this translation.
	name	The translated name of this service category. <a href="#">Optional</a> .
<b>rtEvent.ctx.staffs</b>		
<b>...staffs.staff</b>		A staff member of the merchant.
	id	A Booxi internal ID corresponding to this client.
	firstName	The first name of this staff.
	lastName	The last name of this staff.
	language	The primary communication language (ISO 639-3) of this staff.
	email	The communication email of the staff. <a href="#">Optional</a> .
	position	The position/title of the staff within the business.
	biography	The biography of this staff. <a href="#">Optional</a>
	profileImageUrl	The URL to the profile image of this service. <a href="#">Optional</a> .
<b>...staffs.staff.metadata</b>		A series of string key/value pairs that

		further describe this object. These properties hold custom information about the object that is not directly owned or used by Booxi. Metadata is commonly used to store merchant / partner specific data (like a third party id) to the object to help with custom integration.
<b>...staffs.staff.metadata.entry</b>		A staff metadata entry.
	key	The entry's key.
	value	The entry's content.
<b>...staffs.staff.metadata.translations</b>		List of staff metadata translations.
<b>...staffs.staff.metadata.translations.translation</b>		The relevant translations of this staff for this event.
	language	The language (ISO 639-3) of this translation.
	position	The translated position of this staff. <a href="#">Optional.</a>
<b>rtEvent.ctx.clients</b>		List of clients.
<b>...clients.client</b>		A client in Booxi.
	id	A Booxi internal ID corresponding to this client.
	membershipNumber	The membership number of this client. <a href="#">Optional.</a>
	firstName	The first name of this client.
	lastName	The last name of this client.
	language	The primary communication language (ISO 639-3) of this client.
	email	The email of this client. <a href="#">Optional.</a>
	homePhoneNumber	The home phone number of the client. <a href="#">Optional.</a>
	mobilePhoneNumber	The mobile phone number of the client. <a href="#">Optional.</a>
	remindBySMS	The default value for sending SMS reminders to this client.

	remindByEmail	The default value for sending email reminders to this client.
	inMailingList	
	gender	<ul style="list-style-type: none"> <li>Female</li> <li>Male</li> <li>Other</li> <li>Unknown</li> </ul>
	createdOn	When this client was first created.
	modifiedOn	When this client was last modified.
<b>...clients.client.metadata</b>		A series of string key/value pairs that further describe this object. These properties hold custom information about the object that is not directly owned or used by Booxi. Metadata is commonly used to store merchant/partner specific data (like an third party id) to the object to help with custom integration.
<b>...clients.client.metadata.entry</b>		A client metadata entry.
	key	The entry's key.
	value	The entry's content.
<b>...clients.client.address</b>		A postal address.
	street	The civic number, street name and optional apartment number.
	city	The name of the city.
	state	The state or province code of the address. Only supported for CA/US. State codes use the second part of ISO 3166-2. Ex.: CA-ON becomes ON.
	postalCode	The postal code or zip code. Format varies per country.
	country	The country code in ISO 3166-1 alpha-2.